

Customer Notice

(Hamburg, 12 March 2010, 3:00 PM)

Chilean Port Situation

Hamburg Süd is glad to inform their customers that ports in San Vicente and Lirquen are open again. Overall the port situation in Chile has been considerably improved since the earthquake stroke the country on February 27th. Some restrictions however will continue in the near future.

Central Chile was affected by a number of strong aftershocks on March 11th triggering tsunami alerts at the coast which were lifted later in the afternoon. Damages to port infrastructure was apparently minor but all vessels had to leave the ports and terminals were evacuated. It is expected that aftershocks will continue in Central Chile and the Bahia Concepción area interrupting port operations.

Valparaiso:

TPSV continues with its emergency berthing program and assigns berthing at container pier 1, 2 & 3 on a first-come-first-serve basis. Severe congestion has been prevented so far and the terminal is optimistic that it will soon regain its previous performance. The terminal operates at normal working hours.

San Antonio :

Operation at STI has stabilized since the facility was re-opened in week 9. Operation is somewhat limited due to damages to shore cranes and yard area. Overall congestion and productivity has improved in past days. The terminal operates at normal working hours.

San Vicente:

SVTI opened its facilities and is authorized operating geared vessels only. Operation of gearless vessel is under review depending on assessment of berth structure supporting shore cranes. Terminal provides sufficient power for reefer cargo.

Curfews are still effective in the Bahia Concepción area restricting access to the terminal. Currently the terminal is open between late morning and early evening but customers may confirm locally opening hours of the terminal.

Lirquen

Port of Lirquen / PUDEL opened and operates bulk carriers and container vessels at container pier. Shore cranes are available. The terminal provides sufficient power for reefer cargo. Otherwise terminal operation is limited to daylight.

Curfews are still effective in the Bahía Concepción area restricting access to the terminal. Currently the terminal is open between late morning and early evening but customers may confirm locally opening hours of the terminal.

Further information about specific vessel calls can be obtained from the local Hamburg Süd offices.